

## **Terms and Conditions – ‘EZ-Link & NVPC (National Volunteer & Philanthropy Centre) Donation’ Campaign**

1. These terms and conditions (“Terms and Conditions”) shall apply to the “EZ-Link & National Volunteer & Philanthropy Centre (“NVPC”) Wallet Donation” Campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZ-Link”).

### **2. Eligibility**

This Campaign is only open to registered EZ-Link Wallet users.

### **3. Campaign Mechanics**

3.1 From 1<sup>st</sup> August 2023 to 31<sup>st</sup> August 2023 (“Campaign Period”), EZ-Link and NVPC will be holding a donation drive for customers who use their EZ-Link Wallet for any payments.

3.2 When customers make a spend transaction with a minimum amount of five Singapore dollars and eighty cents (S\$5.80) in a single transaction (“Campaign Criteria”) during the Campaign Period (“Eligible Transaction”), EZ-Link will donate fifty-eight Singapore cents (S\$0.58) for each Eligible Transaction made, on behalf of the respective customers.

4. This Campaign will be open and applicable to all customers who fulfil the Campaign Criteria.

5. Fulfilment of the Campaign Criteria is based on the transaction date of the local spend transaction made with an EZ-Link Wallet. It excludes any cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.

6. All qualifying spend transactions must be posted and captured in EZ-Link’s system within three (3) days from the respective transaction date and the posted date must fall within the Campaign Period, in order to qualify for this Campaign.

7. Fulfilment for this donation will be fulfilled by EZ-Link to NVPC after the Campaign Period.

8. EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondences lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

9. This Campaign is subject to the General Conditions of Issue and Use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.

10. When a selected customer receives or redeems his/her Reward, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.

- 11.** EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
- 12.** EZ-Link's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason.
- 13.** EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
- 14.** These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

*Correct as of 7 August 2023*