

## Terms and Conditions – “Double-Digit Day – 5.5” Campaign

1. These terms and conditions (“Terms and Conditions”) shall apply to the “Double-Digit Day – 5.5” campaign (“Campaign”) organised by EZ-Link Pte Ltd (“EZ-Link”).

### 2. Eligibility

This Campaign is only open to registered EZ-Link Wallet users.

### 3. Campaign Mechanics

3.1 On the fifth (5<sup>th</sup>) day of May 2024 (“Double-Digit Day – 5.5”), EZ-Link will hold a one-day event to reward customers who shop using their EZ-Link Wallet with Mastercard.

3.2 When customers make a spend transaction with a minimum amount of forty Singapore dollars (S\$40) on the Double-Digit Day – 5.5 (“Campaign Criteria”), they will automatically be entitled to receive a one-time amount of five Singapore dollars (S\$5) in EZ-Link wallet credits (“Reward”) per person.

***EXAMPLE: Spend a minimum amount of forty Singapore dollars (S\$40) in one (1) retail transaction via EZ-Link Wallet with Mastercard to receive five Singapore dollars (S\$5) worth of cashback in EZ-Link wallet credits.***

3.3 This Double-Digit Day – 5.5 promotion will be applicable to all customers who fulfil the Campaign Criteria, and they will be eligible for the Reward.

3.4 Fulfilment of the Campaign Criteria is based on the transaction date of the spend transaction made with an EZ-Link Wallet. It excludes any cancelled, disputed, reversed, refunded, unauthorised/fraudulent transactions or any other non-qualifying transactions as determined by EZ-Link.

3.5 All qualifying spend transactions must be posted and captured in EZ-Link’s system and both the respective transaction date and the posted date must fall on the fifth (5<sup>th</sup>) day of April 2024, in order to qualify for this Campaign.

3.6 EZ-Link will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with this Campaign (including but not limited to any error, failure or delay in the transmission of evidence of sales transactions by any acquiring merchant, merchant establishments, postal or telecommunication authorities, or any other party, any breakdown or malfunction in any computer system or equipment) and/or any notices, letters or correspondences lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.

3.7 Transactions made under the Merchant Category Codes (MCC) listed in the table directly below will not be considered a qualifying transaction and will not be entitled to any Rewards.

Merchant Categories	Descriptions
7299	AXS
8398	Organizations, Charitable and Social Service
8661	Organizations, Religious

4900	Utilities—Electric, Gas, Heating Oil, Sanitary, Water
5199	Nondurable Goods—not elsewhere classified
6300	Insurance Sales, Underwriting, and Premiums
6513	Real Estate Agents and Managers—Rentals
6540	POI Funding Transactions (Excluding Mastercard® MoneySend™)
8062	Hospitals
8211	Schools, Elementary and Secondary
8220	Colleges, Universities, Professional Schools, and Junior Colleges
8241	Schools, Correspondence
8244	Schools, Business and Secretarial
8249	Schools, Trade and Vocational
8299	Schools and Educational Services—not elsewhere classified
9211	Court Costs including Alimony and Child Support
9222	Fines
9223	Bail and Bond Payments
9311	Tax Payment
9399	Government Services—not elsewhere classified
9402	Postal Services—Government Only
9405	Intra-Government Purchases—Government Only
4111	Transportation—Suburban and Local Commuter Passenger, including Ferries
4784	Bridge and Road Fees, Tolls
7523	Automobile Parking Lots and Garages
4829	Wire Transfer/Remittance
5960	Direct Marketing - Insurance Services
6012	Member Financial Institution—Merchandise and Services
6050	Quasi Cash—Financial Institutions, Merchandise and Services
6051	Quasi Cash—Merchant Non-Financial Institutions – Foreign Currency, Non-Fiat Currency, Cryptocurrency
6211	Securities—Brokers and Dealers
6529	Quasi Cash-Remote Stored Value Load-Financial Institute Rentals
6530	Quasi Cash-Remote Stored Value Load-Merchant Rentals
6534	Quasi Cash-Remote Money Transfers
6540	Stored Value Card Purchase/Load
7273	Dating and Escort Services
7349	Clean/Maintenance/Janitorial Service/Property Management
7511	Quasi Cash – Truck Stop Transactions
7523	Automobile Parking Lots and Garages with effect from 1 Feb 2021
7995	Gambling - Betting, including Lottery Tickets, Casino Gaming Chips, Off-Track Betting, and Wagers at Race Tracks
7800	Government Owned Lotteries
7801	Government Licensed On-Line Casinos
7802	Government Licensed Horse / Dog Racing
9406	Government-Owned Lottery Non-US region
9754	Gambling - Horse Racing, Dog Racing, State Lottery
8651	Organisations, Political

#### **4. Reward**

4.1 To receive the Reward in their EZ-Link Wallet, the eligible customers must:

- i. Activate their EZ-Link Wallet on the EZ-Link app before making the qualifying spend transaction on the Double-Digit Day – 5.5 campaign day; and
- ii. The Reward will automatically be credited into the EZ-Link Wallet of the selected customer(s) within five (5) working days, barring any unforeseen technical delays.
- iii. If the EZ-Link Wallet of a selected customer is not activated at the point of the Reward being credited, the Reward will automatically be forfeited and be reallocated to another customer who satisfies the Campaign Criteria, whilst stocks last.

4.2 EZ-Link will have the right to claw back the Reward in the event of refund and/or cancellation of transaction under the following circumstances:

- i. A qualifying spend transaction is (in full or in part) cancelled or reversed by any party for any reason; or
- ii. It is determined by EZ-Link that the customer has breached any of the terms and conditions stated herein.

4.3 EZ-Link may at any time and in its sole and absolute discretion vary, substitute, withdraw or forfeit the Reward(s) without any further notice or liability to any party. The varied or substituted Reward(s) may or may not be of similar value to the original Reward(s).

4.4 Reward(s) are not transferrable, exchangeable, refundable or redeemable for cash/credit in kind. Reward(s) also cannot be used to offset against any outstanding amounts owed to EZ-Link prior to the customer's participation in this Campaign.

4.5 Selected customer(s) are decided by EZ-Link in its sole and absolute discretion and the determination of the selected customer(s) according to EZ-Link's transaction records shall be final and conclusive.

4.6 EZ-Link reserves the right to postpone this Campaign without any further notice or liability to any party. Any changes to this Campaign will be published in an updated version of these Terms and Conditions which can be found on the EZ-Link website at <https://www.ezlink.com.sg/>

5. This Campaign is subject to the General Conditions of Issue and Use for EZ-Link cards and Terms and Conditions for the EZ-Link Mobile Application and the EZ-Link Wallet, located at <https://www.ezlink.com.sg/terms/#ezlink-mobile-app>.

6. When a selected customer receives or redeems his/her Reward, he/she agrees that the laws of Singapore apply, without regard to principles of conflict of laws, and such laws will govern these Terms and Conditions. EZ-Link reserves the right to change these Terms and Conditions from time to time in its discretion to the extent permitted by law.

7. EZ-Link reserves the right to investigate complaints or reported violations of these Terms and Conditions and to take any action EZ-Link deems appropriate, including, but not limited to reporting any suspected unlawful activity to law enforcement officials or regulators and disclosing any information necessary or appropriate to such persons.
8. EZ-Link's decision on all matters relating to this Campaign shall be final, conclusive and binding on all cardmembers and any other person. EZ-Link has the sole discretion to exclude any person from participating in this Campaign without any obligation to furnish any notice and/or reason.
9. EZ-Link reserves the right to vary any of the terms and conditions herein, or withdraw, or suspend or terminate this Campaign at any time without any further notice or liability to any party. In the event of any inconsistency between these Terms and Conditions and any brochures, marketing or promotional materials relating to this campaign, these Terms and Conditions shall prevail.
10. These Terms and Conditions shall be governed by the laws of the Republic of Singapore.

*Correct as of 1 May 2024*